

12/08/2013

My wife and I engaged the services of Mark Ruttner for his guidance, invaluable knowledge and to simplify a strategy that both of us could understand and that would help us achieve our ultimate goal of buying our first family home. With Mark's guidance and support we were able to implement a process that was stress free and delivered an outcome that we are both truly grateful for.

Due to my business commitments and being time poor it was very important for us to partner with someone that I could trust in and who understood what we were trying to achieve. Mark spent a lot of time with us going through the different criteria's and approaches we could take. Once we jointly established our strategy Mark's expertise and industry knowledge assisted us collaborating market intelligence from several sources so we were in the best position to make accurate decisions. When it was time to negotiate an offer Mark took control of the process after we discussed our limitations/expectations in detail with Mark, which also helped eliminate our emotional attachment. Mark kept us updated as the negotiation went through several stages, this was very comforting and took the stress away from an area where we are not experts.

Mark was professional in all facets of the strategy and processes we put in place. I would not hesitate in recommending Mark's services as I fully believe Mark's assistance was a worthwhile investment in what can be quite a complex process. Now that I have established a working relationship with Mark I will be utilising his services for future projects that I have in mind.

Regards

A handwritten signature in black ink, appearing to read 'Mark Jeffery', with a stylized, cursive script.

Mark Jeffery